The Memphis Survival Guide is sponsored by:





ENGAGE ORGANIZE

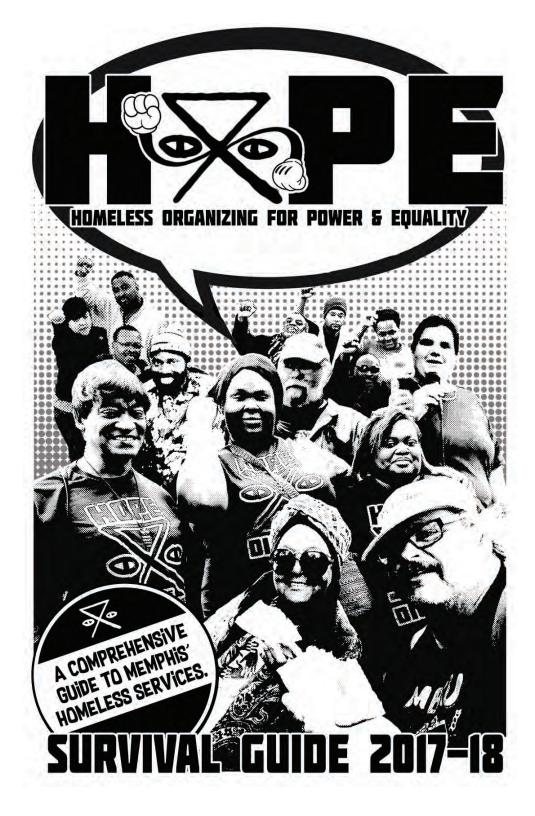
Mid-South Peace and Justice Center

"We can change the face of homelessness, but we can't do it alone. We are all one body, one team, one voice. No one is better than the other, no effort is too small. Together we can make a difference, one person at a time."

Tamara Hendrix, Organizing Coordinator Homeless Organizing for Power & Equality

> 3573 Southern Ave Memphis,TN 38111 901.725.4990 Fax: 901.725.7858 center@midsouthpeace.org www.midsouthpeace.org www.twitter.com/midsouthpeace





Memphis/Shelby County Emergency Housing Partnership

Hotline for Families 901.529.4545

(operated 24 hours a day, 7 days a week)



If your family is currently homeless or facing imminent homelessness, the Memphis/Shelby County Emergency Housing Partnership can help you find immediate assistance, as well as connect you with an EarnBenefits counselor that will help pursue benefits for which you may be eligible.

Only those with children who are either currently homeless or facing immediate and imminent homelessness qualify for the program. Those callers will be assessed for eligibility for the Homelessness Prevention and Rapid Rehousing Program,or referred to Metropolitan Inter-Faith Association's Emergency Services program. Others will be referred to programs more adequately suited to their situation.

Dial 2-1-1 for Help

If you are looking for help, or want to provide someone with help, just dial **2-1-1** to reach the community information and referral resources of **LINC**, the Library Information Center at the Memphis Public Library. LINC, in conjunction with United Way of the Mid-South, maintains a large, comprehensive database of human services organizations, government agencies, and volunteer groups.

Free and Immediate Information for help when:

- You are homeless and do not qualify for rapid rehousing programs
- You need affordable, reliable childcare
- You need help with clothing or meals
- You have questions about eligibility for Food Stamps or other state and federal benefits
- You need information about available transportation for the disabled
- You are seeking help with substance abuse or mental health problems
- You are a runaway teen and seeking help

2-1-1 Hours

Mon-Thu 10 am. to 8 p.m. Fri-Sat 10 a.m. to 5 p.m. Sunday 1 p.m. to 5 p.m. or (901) 415-2790, (885) 354-4211







HOMELESS ORGANIZING FOR POWER & EQUALITY

HOPE is a grassroots organization made up exclusively of women and men who have formerly or are currently experiencing homelessness.

Memphis Center for Independent Living (1633 Madison Ave, Memphis TN 38104)

For more information, contact Tamara Hendrix, tamara@midsouthpeace.org or (901)725.4990 facebook.com/homelessorganizing



Fishes and Loaves

Closet open Tues and Thurs 11:30 am to 1 pm Food pantry/distribution is MWF 11:30-1

Fishes and Loaves is a clothes closet and food pantry offering assistance to those in need.

Fishes and Loaves is located at First Congregational Church, 1000 S Cooper (just south of the intersection of Cooper and Young).



Memphis Center for Independant Living

1633 Madison Ave, Memphis TN 38104 Mon-Fri 9am - 5pm except major holidays

(901) 726-6404

A place for individuals with disabilities and family members

We provide informations and referral, advocacy, peer mentoring, nursing, home transition, and independent living skills. Helping persons navigate with the various resources in the community for individuals with disabilities.

MCIL is a non-profit community-based organization; we utilize donations of individuals wanting to volunteer their time and financial support that is very critical to the success of our continuing efforts to motivate individuals and family members with knowledge of disabilities and rights.

FORWARD



This guide contains information about public and private agencies and organizations offering services to people experiencing homelessness in Memphis.

PLEASE NOTE THE FOLLOWING:

- All the information in the Guide was collected from the agencies themselves and every effort possible was made to ensure the accuracy. If there has been an error, please contact the Mid-South Peace and Justice Center and we will update them on our next edition of the HOPE Memphis Survival Guide
- 2. Inclusion of a particular program or service in this directory does not constitute endorsement, nor omission disapproval, of a program or service
- 3. Please be aware that many of the agencies and organizations listed in this Guide have limited resources. The fact that they are included does not guarantee that they are able to help everyone who is referred to them.

Mid-South Peace and Justice Center

3573 Southern Ave. Memphis, TN 38111 901.275.4990 Fax 901.725.7858 center@midsouthpeace.org www.midsouthpeace.org





Mid-South Peace and Justice Center 3573 Southern Ave, Memphis, TN 38111 www.midsouthpeace.org

We are a multi-issue, cross-constituency, and membership-based organization working to fulfill our mission to engage, organize, and mobilize communities to realize social justice through nonviolent action.

The homeless community has faced many injustices, and we are dedicated to improving services and empowering the homeless. Instead of taking a top-down approach to confronting homelessness, we want to see that their voices are added to the conversation and encure they have a seat at the table. Collaboration between service organizations and people who are homeless will allow us to have a better understanding of the problem, leading us to a better solution.

Our current efforts to improving the living conditions of Memphis's homeless include facilitation Homeless Organizing for Power and Equality (HOPE) and the Memphis Bus Riders Union.

Homelessness is nothing less that a human rights issue. In addressing this challenge, we intend to do everything we can to ensure a higher quality of life for all Memphians.





Free Monthly Legal Clinic

Felony disenfranchisement is a serious issue with far reaching consequences for our communities. This is why Mid-South Peace and Justice Center partnered with Memphis Area Legal Services, the Memphis Bar Association, and the Shelby County Public Defender's Office to help felons restore their rights.

WHERE: Benjamin L Hooks Central Library, 3030 Poplar Ave, (901) 415-2700

WHEN: The second Saturday of every month from 10am-12pm (we recommend you get there 20-30 minutes early)

Individuals with a legal question can talk to face to face with an attorney in order to get quick advic. Make sure to bring any documents you have pertaining to your legal situation.

Questions? Call Memphis Area Legal Services at (901) 523-8822



Eligibility for housing is determined based on a two-step process:

1. An initial screening known as the V.I.

2. A second assessment, known as the VAT for those found vulnerable through the V.I.

Vulnerability Index screenings are completed on Tuesdays from 9:30-11:30 @ the Hospitality Hub (82 N Second St)

Status can be checked at the Hub on Tuesdays; individuals in need of a VAT can also come to the Hub on Tuesdays 9:30-11:30



MAPS



ST. JOHN'S UNITED METHODIST CHURCH, 1207 PEABODY AVE



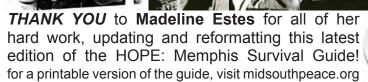
ST. MARY'S CATHOLIC CHURCH, 115 MARKET AVE

TABLE OF CONTENTS





Forward	3
A Letter from the Mid-South Peace and Justice Center	4
A Letter From Manna House	6
Know Your Rights!	7
Meal Schedule	8-9
Meal Guide/Other Food and Clothing Services	10-11
Shelter Quick List	12-13
Womens Services	14
Runaway Help	15
Veteran Services	16-17
Healthcare	
Physical	18-19
Mental	20-21
Substance Abuse Help	22-23
Job Placement	24
Rehousing Programs	25
Libraries	26
Churches	28-30
Other Assistance and Support	31
City/County Contacts	32
Maps	33-36







LETTER FROM MANNA HOUSE

A place of Hospitality for Homeless and Poor Persons 1268 Jefferson, Memphis, TN 38104 Monday, Tuesday, Thursday: 8 am to 11:30 am

In the spirit of hospitality in each of the world's great religions, Manna House provides a place of welcome where persons are treated with respect and dignity.

Each day that we are open we offer coffee, water, use of restrooms, a place to relax, read, or play board games. On Mondays and Thursdays there are showers for men (limited to 20, with signup the previous day that Manna House is open), and on Tuesdays there are showers for women (limited to 15, with signup on Monday).

Also on Mondays and Thursdays "Socks and Hygiene" are offered to 51 persons. On Tuesdays "Socks and Soap" are offered to 51 persons. There is no requirements for ID or social security number to access any of these services. To ensure that a person gets on the "Socks and Hygiene" List it is necessary to arrive before 8:30 am. The list fills up fast, especially toward the end of the month. We begin to sign persons up for both "Socks and Hygiene" and the shower list at 7:45 am. Manna House does not have a phone.

Manna House is funded completely by donations and neither seeks nor accepts government funding. There is no paid staff at Manna House; all are volunteers.

Sincerely, Kathleen Kruczek, Co-Director and Peter R. Gathje, Co-Director



MAPS





FIRST PRESBYTERIAN CHURCH, 116 POPLAR AVE



MANNA HOUSE



MAPS



ST. VINCENT DE PAUL FOOD MISSION, 1306 MONROE AVE



CALVARY EPISOCOPAL CHURCH, 102 N 2ND ST.

KNOW YOUR RIGHTS!





- You have a right to remain silent. If you wish to exercise that right, say so out loud.
- You have a right to refuse to consent to a search of yourself, your car, or your home.
 Police may "pat down" your clothing if they suspect a weapon. Do not physically resist, but you have the right to refuse any further search.
 - If you are not under arrest, you have the right to calmly leave. If you are arrested, you have a right to know why.
- You have a right to a **lawyer** if arrested. Ask for one immediately, do not give any explanations or excuses. If you cannot pay for a lawyer, **you have a right to a free one**. Do not say anything, sign anything, or make any decisions without one.
- Regardless of your immigration or citizenship status, you have constitutional rights.
- If you are arrested, you have the right to a local phone call. Police cannot listen if you are calling your lawyer.
- Prepare yourself and your family in case you are arrested.
 Memorize your family and lawyers phone numbers.

IF YOU FEEL THAT YOUR RIGHTS HAVE BEEN VIOLATED

- Remember: Police misconduct cannot be handled on the street.
- Write down everything you remember, including the officer's badge and patrol car numbers. Get contact info from witnesses, take photos of any damage or injuries.
- File a written complaint with the agency's internal affairs division, civilian law enforcement review board, or local ACLU.

Internal Affairs Department

2714 Union Ave Ext, Suite 600 Memphis, TN 38112 CONFIDENTIAL HOTLINE 901-636-4979 Office Number 901-636-4955

Civilian Law Enforcement Review Board 901-576-6840

ACLU Tennessee 615-320-7142

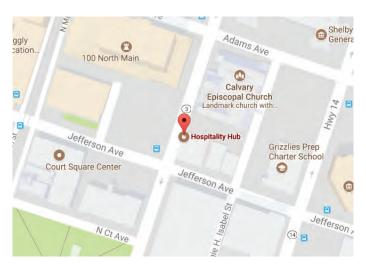


MEAL SCHEDULE X

	Monday	Tuesday	Wednesday
Calvary Episcopal Church 102 N. Second Street			
St. Vincent de Paul Church Food Mission 1306 Monroe	9:30-11am	9:30-11am	9:30-11am
Memphis Union Mission 282 Poplar Ave	10:45 AM	10:45 AM	10:45 AM
Grace St. Luke's Episco- pal Church 1720 Peabody Ave			
First Congretional Church Loaves and Fishes 1000 South Cooper St	(Food pantry) 11:30am-1:00pm	11:30am-1:00pm	(Food pan- try) 11:30am- 1:00pm
First Presbyterian Church 166 Poplar Ave			
Burrito Ministries at Iona Community of Faith 212 N Second St		5:00 PM	
St. John's Methodist Church 1207 Peabody	Morning food pan- try and diapers	4:30-5:30 Soup Kitchen	Morning food pantry and diapers
St. Luke's United Methodist Church 480 Highland St.			
St. Mary's Catholic Church 155 Market St.	Soup Kitchen 7am-10am	Soup Kitchen 7am-10am	Soup Kitchen 7am-10am
St. Mary's Episcopal Cathedral 700 Poplar Ave			Breakfast 8:30am-1pm
Highland Heights United Methodist Church 3476 Summer Ave	Food Pantry 9:30- 11:00am Lunch 12pm		
St. Andrew's AME Church 1369 Mississippi Blvd			Pantry and clothes closet 5-7pm

MAPS





HOSPITALITY HUB, 82 N SECOND ST



MEMPHIS UNION MISSION



CITY & COUNTY CONTACTS

Want to let your elected officials know your feelings about an issue in Memphis or Shelby County? You can always contact elected representatives—this is your **right**!

City of Memphis: memphistn.gov

Mayors Office: Mayor Jim Strickland, 125 N Main St. Room 700,

(901) 576-6000, mayor@memphistn.gov

Districts: http://www.memphistn.gov/Government/CityCouncil.aspx **Memphis City Council**: 125 N Main St, Room 514, (901) 636-6786

Shelby County: shelbycountytn.gov

Mayor's Office: Mayor Mark H Luttrell, Jr. 160 N Main St, Suite 850

(901) 222-2000 markluttrell@shelbycountytn.gov

Shelby County Board of Comissioners: 160 N Main St Suite 450,

(901) 222-1000

Sherif's Office: Bill Oldham 201 Poplar, Suite 902, (901) 222-5500

Other useful resources:

Websites:

- Memphis Homeless Options: memphishomlessoptions.org (online database of potential resources that might help you or someone you are assisting leave homelessness
- Tennessee Justice Center: tnjustice.org

Hotlines:

- Memphis Crisis Center (901) 274-7477
- Housing Crisis Hotline (901) 260-4663
 (Available 24 hrs a day, screen callers to determine if you meet federal guidelines for homelessness, will then refer to MIFA for an assessment and intake to connect families to the most appropriate housing resources.

MEAL SCHEDULE X

PAGE 9



Thursday	Friday	Saturday	Sunday
			7:30am-8:30am 2:30pm-3:30pm
9:30-11am	9:30-11am	9:30-11am	9:30-11am
10:45 AM	10:45 AM	10:45 AM	10:45 AM
			4:00 PM
11:30am-1:00pm	(Food pantry) 11:30am-1:00pm	11:30am-1:00pm	11:30am-1:00pm
		(must go to Hospitality Hub to get on list)	Soup Kitchen 2:30-3:30pm
	Morning food pantry and diapers	4:30-5:30 Soup Kitchen	
Food Pantry: 10am-12pm		Saturday Supper: 4:30pm	Breakfast: 7:45am
Soup Kitchen 7am-10am	Soup Kitchen 7am-10am	Soup Kitchen 7am-10am	
		Sack Lunches 9am	



MEAL GUIDE X



Calvary Episcopal Church 102 N. Second Street

Memphis Union Mission 282 Poplar





St. Mary's Catholic Church 155 Market St.



St. John's Methodist 1278 Peabody



First Congregational Church 1000 S. Cooper

United Methodist Neighborhood Centers

Scott Center: 3000 Walnut Grove (see website for more locations: umnc. org)

(901) 323-4993, (901) 523-1036 All Centers: Tues&Thurs 9am-12pm Food pantries located at Scott Center,



Smith Center, Grace UMC, Asbury UMC, Jackson UMC Help Center, Faith UMC, Warren UMC; different centers serve different zip codes, additional services may vary; Scott Center may also provide Clothing Closet, counseling, or networking to available resources.

OTHER ASSISTANCE AND SUPPORT

PAGE 31



Brinkley Heights Ministries: Emergency Services

3277 Rosamond

(901) 324-3022

brinkleyheights.com

Emergency services provides clothes closet, food pantry, and spiritual & referral counseling program.

Caritas Village

2509 Harvard Ave (901) 327-5246

Mon-Sat 9am-8pm

Free soup and sandwiches and a place to relax. Free medical clinic 2nd, 3rd, and 4th Tuesday (ID required). Serves those in the Binghampton area.

Community Service Agency (CSA)

Free

2670 union exd suite 500 (901) 222-4200, (901) 222-4315

8:30am-4:30pm M-F www.shelbycountyTn.gov

Emergency rent and mortgage assistance, supplemental and emergency assistance, family support, weatherization, homeless programs, case management, out of school youth job program, and utility program. Call (901) 535-2200 Wednesdays at 8am to set up an apointment.

Hospitality Hub (Calvary Episcopal Church)

Free

82 N Second St (901) 522-1808

MANT 0:20 4 Tr. Th 0:20 42:20 http://

MWF 9:30-1 Tu-Th 9:30-12:30 http://www.hospitalityhub.org/ Counseling, hospitality services, computer, phone, and locker access, Legal Clinic on 2nd Tues of every month at 1pm

Latino Memphis

6041 Mt Moriah Rd Extd, Suite 16 (901) 366-5882

M-F 9am-4pm https://www.latinomemphis.org/

Education, Justice, Health services, advocacy for the betterment of the Hispanic Community

Manna House (see page 6)

1268 Jefferson Ave

M&Th 8-11:30am, Tu 8-10:30am

Memphis Center for Independent Living

1633 Madison Ave (901) 726-6404 M-F 9am-5pm Action and advocasy for people with diabilities



CHURCHES 🏠



continued...

St. John's United Methodist Church

1207 Peabody Ave (901) 726-4104

MWF 930-11, soup kitchen 430-530 Tues. and Sat.

stjohnsmidtown.org/foodpantry

Food pantry distributes in Midtown/downtown on M, W, F from 8:30am-11am, Soup Kitchen open from 4:30-5:30pm on Tues and Sat. MIFA-certified Food Pantry distributes pre-sacked non-perishable food to those referred by MIFA.

St. Luke's United Methodist Church

480 S Highland (901) 452-6262

Pantry 9am-12pm, Sat. supper 4:30pm, Sunday breakfast 8am Food pantry Thurs 10-12pm, Saturday Supper at 4:30pm, Sunday Breakfast at 7:45 am. Sunshine Service community breakfast and worship.

St. Mary's Catholic Church

155 Market St (901) 522-9420 M-Sat 7-10am

stmary-memphis.com/soup-kitchen

(Soup Kitchen by parking lot at 2nd and Exchange). Serve coffee, water, other beverages, sandwiches, soup and other food to residents of the 38111. 38114, and 38117 areas.

St. Mary's Episcopal Cathedral

700 Poplar Ave (901) 527-3361

M-F 830-430, Sat 10am-1pm, breakfast Wed. 830-1,

sack lunches Sat. at 9

Breakfast is Wed 8:30-1pm and sack lunches are provided on Sat starting at 9am (first come first serve, the line usually starts earlier than 9am)

St. Michael Catholic Church

3848 Forrest Ave (901) 323-0896, (901) 324-6411

Saturday 9-11am saintmichaelmemphis.org

Food pantry saturday mornings (except holiday weekends) 9-10:45. Photo ID and proof of residency required for first visit only.

OTHER FOOD SERVICES X

PAGE 11



Midsouth Food Bank

239 S Dudley (901) 527-0841 M-Th 8am-5pm, F 8am-12pm midsouthfoodbank.org

Partners with charitable feeding programs at various agencies and churches to provide food and other grocery items for distribution to qualified recipients, feeding hungry people free of charge

Refuge Memphis

3683 Austin peay Hwy (901) 410-8724

Food, clothing, counseling provided once a month (every 4th Saturday of each month) at the Raleigh location. Must bring ID and proof of income or food stamp letter/card. Pantry is open for emergencies on most Wednesdays from 6-7pm

Team Laeth

(901) 252-7565 Thursdays 6pm

Free meals on thursdays at 6 pm downtown area

Mission Possible

2400 Poplar Ave, Suite 428 (901) 458-4357 MWF by apointment only, Tu&Th 10:30am-3:00pm Clothing, non perishable foods

Neighborhood Christian Centers, Inc

785 Jackson Ave. 223 Scott Street (901) 881-6013 Tu-Th 9am-5pm http://ncclife.org/

Food pantry and clothes closet, emergency assistance, Christmas outreach (food and toys), referrals and other services

Victims to Victory, Inc

1548 Poplar (901) 274-6828 M-F 9am-5pm

http://www.victimstovictory.org

Our mission is to help victims of crime and their families move from crisis to comfort through Christ. Provides individual and group counseling, assistance with victim compenstation claims, goes to court with victims, assisant with victim statments, trama focus training.

Urban Bicycle Food Ministry

(901) 486-0176. (901) 763-7542 Wednesday 6:30pm-12am Missional group that meets weekly for fellowship, then goes out into the community (on bicycles) for outreach, supplying food and basic needs to people who have been affected by homelessness. Groups travel Poplar and Madison from Downtown to Cleveland and another group travels Main and Beale Street.



Women

Agape Child and Family Services

FREE

3160 Directors Rd (901) 323-3600, (901) 324-5436, (901) 345-6403 agapemeanslove.org

Serves homeless, pregnant women and mothers with up to 3 children with transitional housing and support systems

Families in Transition (FIT)

FREE

111 Racine St (901) 323-3600

A collaborative effort to serve homeless women and mothers fleeing domestic violence in transitional housing and support services.

Memphis Family Center

(MIFA referral required)

766 S Highland St (901) 278-2728, Intake: (901) 260-4663

M-F 8am-4:30pm

Transitional housing for homeless mothers and their children.

Missionaries of Charity Homeless Shelters

FREE

700 N 7th St (901) 526-5456

Women may stay overnight from 3pm-8am. Overnight shelter for women and shildren, may stay up to three weeks, dinner and breakfast are also provided.

Salvation Army: Purdue Center of Hope

FREE

696 Jackson Ave (901) 543-8586 (CALL FIRST)

For homeless womn with up to 3 children. Provides long term (2-year) transitional housing.

Seek for the Old Path

Sliding scale based on income

1169 Linden Ave (901) 244-7812 30-day shelter

YWCA Abused Women's Services

FREE

766 S Highland St memphisywca.org/

Hotline: (901) 725-4277, Job Training: (901) 948-8899, or

Office: (901) 725-5861

Emergency shelter for female victims of domestic abuse and their children

CHURCHES 🏠

PAGE 29



First Congregational Church

1000 S. Cooper (901) 278-6786 9:30am-2:30pm M-F Community meal M-F 11am (free), both male and female 18+

First Presbyterian Church

166 Poplar Ave (901) 525-5619 firstpresmemphis.org Soup kitchen Sun 2:30-3:30pm, clothing closet every Sun at 2pm, hot meal, hygene kits. (20 hygiene kits available each Sun). 1st & 2nd Tues-go to Hospitality Hub (82 N Second Street) to get on the list.

Good Samaritan Church

550 Poplar (901) 321-5368

Meals MWF 11am-12pm, Clothes Closet Fri 12-1pm, MIFA Food Basket (must go through MIFA first) Tues & Thurs 9:30am-1pm

Grace St. Luke's Episcopal Church

1720 Peabody Ave (901) 272-7425

Free meal on sunday at 4

Greater Harvest COGIC

3509 Boxdale (901) 794-5683 8-4pm M-F

http://www.greaterharvestcogic.org/

Canned goods, food, community and rent assistance

Highland Heights United Methodist Church

3476 Summer Ave (901) 458-5966 Mondays 9:30-11am Food pantry outreach only to people who live in the 38122, 38112, and 38108 zipcodes. Monday meals at noon.

Idlewild Presbyterian Church

1750 Union (901) 726-4681

"More than a Meal" Thursday nights worship at 5pm, dinner at 5:30pm. Community worship service and free meal open to all.

St. Andrew's AME Church

1369 Mississippi Blvd (901) 948-3441 M-F 9am-5pm,

Provides a food and clothes pantry that's open every Wed night from 5-7pm.



Churches often have food pantries, clothing closets, and hygene products. Sometimes they will even offer financial support to those in their community.

Berclair Church of Christ

4536 Summer (901) 685-9022 bagged lunches 9-11am

Bellevue Baptist Church-Frayser

3759 N Watkins St (901) 358-3391 9am-4pm Income based food pantry for residents of the 38127 and 38107 area codes.

Bibleway House of Prayer Ministries

3261 Park Ave(901) 327-3007 M-F 10am-2pm, takes appointments W & F Canned goods, food, clothing

Breath of Life Seventh-Day Adventist Church

5665 Knight Arnold Rd (901) 375-4023 Food pantry (call first)

Burrito Ministries

212 N 2nd St Tues 5pm
Burritos, water, and cookies served. Essential clothing, hygene products, and cold weather items are provided as needed.

Catholic Charities

1325 Jefferson Ave (901) 722-4700
M-Th 8am-4:45pm, Fri 8am-7pm ccwtn.org
Catholic Charities services, food pantry and clothing closet may provide clothing voucher or referral to other CC services.

Christ Missionary Baptist Church

480 S. Parkway East (901) 948-9786 M-F 9am-5pm Clothes closet Saturdays at 10

Collins Chapel C.M.E. Church

676 Washington St (901) 529-8187 1st Saturday of every month, 12-2pm

SHELTER QUICK LIST 🔙 PAGE 13

Men

Barron Heights Transitional Center (Veterans)

FREE

1385 Lamar Ave (901) 728-5873 bhcdc.com Medical referrals to VA hospitals, job counseling and preparations throughout stay, 40 beds for veteran males

Calvary Rescue Mission

\$5, first 3 nights free

960 S. Third St. (901) 775-2570 calvaryrescuemission.org Mens shelter, checkin at 4pm, offers 2 meals per day and clothing, 21+

Memphis Union Mission: Men's Emergency Shelter

383 Poplar Ave (901) 526-8434 memphisunionmission.org

4 free nights a month, \$6 after that

Both/Families

Room in the Inn -Memphis

FREE

212 2nd North St (901) 246-8052 November-March months roomintheinn-memphis.org

Emergency shelter and meals during coldest months of the year at congregations across Memphis. Guests are screened and given vouchers for overnight stays. Guests are picked up at designated site and driven to the congregation. Call for details.

SHEILD, Inc

\$10, MIFA referral required

2552 Poplar, suite 215 (901) 454-9755 M-F 9am-5pm http://www.shieldmidsouth.org/content/shelters.htm

Temporary emergency shelter in individual apartment for 30 days, case management, food vouchers, linkage and referral to housing and employment when available.

Family Link (via Youth Villages)

FREE

1582 Poplar Ave youthvillages.org (901) 725-6911, Project Safe Place: (901) 276-7233 24/7 housing, support, mental health services for teens

Living For Christ Restoration House

\$10/night, \$3/day

3095 Thomas Street (901) 791-4022 Check in 2-7pm Housing/shelter, feed house and clothe the homeless men and women



Birthright of Memphis

115 Alexander St. birthrightofmemphis.org (901) 327-8109, **Hotline**: 1-800-550-4900 M,T,Th 8:30-5, W 10-5, F 8:30-12:00

Counseling for pregnant women, free pregnancy tests, prenatal information, shelter referrals, parenting classes, adoption information.

Her Faith Ministries, Inc

3396 Park Avenue (901) 324-3705 9am-4pm T-F

www.herfatihministriess.org

Transitional housing, support, food and clothing, bus passes, GED assistance.

Mission Global Ministries

sliding cost based on income

Free

1600 S. Lauderdale, 898 S 3rd St

(901) 947-2296, (901) 948-9333, (901)948-8629

M-F 7am-5pm

Live-in shelter program for women only, drug/alcohol support, work programs

Rape Crisis Center

1750 Madison #102 (901) 222-4350 M-F 8-4:30 https://www.shelbycountytn.gov/737/Rape-Crisis-Center Since 1975 the Shelby County Rape Crisis Center (RCC) has been empowering and caring for victims of sexual violence by providing free and confidential, comprehensive forensic nursing, advocacy and counseling services regardless of whether or noth the victim is reporting to law enforcement.

Restore Corps

1548 Poplar (901) 410-3590

We exist to eradicate human trafficking by empowering survivors, equipping communities, and seeking justice through systemic change.

Memphis Union Mission: Moriah House

6252 Gillespie Rd (901) 522-8819, (901) 526-8403

Recovery program for women who suffered from domestic abuse, addiction, depression, and prostitution and their children.

Tennessee Coalition Against against Domestic Violence www.tcadsv.gov

Life After Domestic Violence: Tips for Survivors www.essortment.com/all/violence-domesti_rdpo.htm

Domestic Violence Hotline in the US 1-800-799-7233

National Domestic Violence Hotline: 1-800-799-7322, 1-800-787-3224

Women's Resource and Rape Assistance Program Hotline 1-800-273-8712

CAAP Inc. Domestic Violence Hotline (901) 272-2221







For internet access:

Benjamin L Hooks 3030 Poplar Ave M-Sat 9am-6pm, Sun 1pm-5pm (901) 415-2700	Barlett 5884 Stage Road M-Thur 10am-8pm,F- Sat 10am-6pm, Sun 1pm-5pm (901) 386-8968	Cherokee 3300 Sharpe Ave M-Sat 10am-6pm, Sun-Closed (901) 415-2762
Cordova 8457 Trinity Rd M-Sat 10am-6pm, Sun-Closed (901) 415-2764	Cornelia Crenshaw 531 Vance Ave M-Sat 10am-6pm, Sun-Closed (901) 415-2765	Cossit/Downtown 33 South Front St M-Sat 10am-6pm, Sun-Closed (901) 415-2766
East Shelby 7200 E Shelby Drive M-Sat 10am-5pm, Fri & Sun-Closed (901) 415-2767	Frayser 3712 Argonne St M-Sat 10am-6pm, Sun-Closed (901) 415-2768	Gaston Park 1040 S Front M-Sat 10am-6pm, Sun-Closed (901) 415-2769
Hollywood 1530 N Hollywood St M-Sat 10am-6pm, Sun-Closed (901) 415-2772	Levi 3676 Hwy 61 S (South Third St) M-Sat 10am-6pm, Sun-Closed (901) 415-2773	North 1192 Vollintine Ave M-Sat 10am-6pm, Sun-Closed (901) 415-2775
Poplar-White Station 5094 Poplar Ave M-Thur 10am-8pm, F-Sat 10am-6pm, Sun 1pm-5pm (901) 415-2777	Parkway Village 4655 Knight Arnold Rd. M-Sat 10am-6pm, Sun-Closed (901) 415-2776	Raleigh 3157 Powers Rd M-Thur 10am-8pm, F-Sat 10am-6pm, Sun 1pm-5pm (901) 415-2778
Randolph	South Library	Whitehaven 4120 Mill Branch Rd



REHOUSING PROGRAMS



continued...

MIFA Free

910 Vance Ave (901) 527-0208 M-F 7:30-5:00 mifa.org Prevents homelessness by providing assessment and referrals to transitional housing, emergency shelters, rental assistance, and rapid re-housing assistance. Food vouchers are 7:30-10:30am and referrals for housing are 7:30-12:30.

Outreach Housing & Community (OHC)

135 N Cleveland (901) 725-9005 ohcinc.org
Call first! Helps people find, obtain, and maitain stable and appropriate housing and become integrated into the greater community.

STAY (Supporting The Authentic You) RHD

2400 Poplar Suite 240 (901) 308-2035

STAY provides permanent supportive housing for individuals who have experienced chronic homelessness with severe dissabilities and uses the "Housing First" approach, focusing on maintaining housing, connecting participants to community services, and emphasizing harm reduction strategy.

St. Peter Manor

108 Auburndale (901) 278-8200 Independent living facility, low income, 62 or older.

Tennessee Community Services Agency

3772 South Hickory Ridge Mall (901) 543-4600, (901) 543-4568

M-F 8am-430pm tncsa.com/memphis.htm

Short term rental assisstance/housing supportive services program for households about to become homeless; will place families in housing with goal of self-sufficiency within three months; support from Salvation Army and MIFA; family housing advocacy.

RUNAWAY SERVICES





Do not be afraid to ask for help.

Shelter For Runaways:

Family Link at Youth Villages- Project Safe Place

Poplar Group Home

1582 Poplar Ave Memphis, TN 38104 Hotline and for Directions: (901) 276-7233

Project Safe Place: (901) 762-3758

www.youthvillages.org/what-we-do/project-safe-place.aspx

Youth Villages' Poplar Group Home provides community based help to young people with emotional and behavioral problems and is also a part of the Project Safe Place Network. It is the only emergency shelter for runaway and homeless teens within a 200-mile radius of Memphis.

Other Resources:

National Runaway Switchboard 1-800-RUNAWAY (786-2929 Alliance for the Mentally III Children and Youth 866-791-9226 Young Adult Crisis Hotline 1-877-702-2463

Dealing with Addiction www.kidshealth.org/teen/your_mind/problems/addic-

tions.html

Porter-Leath

(901) 577-2500 868 N. Manassas St. porterleath@porterleath.org www.porterleath.org

Memphis City/Shelby County Displaced Student Services

3782 Jackson Ave (901) 416-4250 M-F 8am-4:30pm
Youth counseling, support, and treatment programs for homelss children
and youth, mandated by McKinney-Vento Homeless Education Act to assist
homelss youth in accessing free education & other support services

Remember, a crisis is temporary and will pass with time. Dealing with it in the right way is most important.



VA Medical Center

1030 Jefferson Ave 901-523-8990 Or 901-523-8990 Open 24 hours

Memphis Vet Center

1407 Union Ave, Suite 410 (901) 522-3950 M 8-4:30, T 8-9, W 8-7, Th 8-7, F 8-4:30, Sat 8-1, Sun-closed

The Health Care for Homeless Veterans (HCHV) program Services:

- Healthcare enrollment referrals
- Clinical assessment
- Referral to needed medical, mental health, and substance abuse services
- Referral to employment training programs with job placement potential
- Referral to VA and non-VA disability benefit services
- Referral to short and long term shelter and transitional home programs
- Referral to permanent housing
- Referral to food, clothing, and hygiene services

This program serves veterans who are homeless or at risk. Intake hours are Mon-Fri between 10am and 12pm at the VA Medical Center. Bed Tower, 4th floor and Tuesdays between 9am and 12pm at the Drop-in Center, 600 Poplar Ave. Upon arrival to the VA Medical Venter please check in with Shelagh Meadows for assistance. Health Care for Homeless Veterans program (HCHV) is composed of the Grant and Per Diem program (GDP), the Transitional Supported Housing. and the Housing and Urban Development-Veterans Affairs Permanent Supportive Housing Program (HUD-VASH).

The Housing and Urban Development-Veterans Affairs Permanent **Supportive Housing Program (HUD-VASH)** Services:

Provides permanent housing and ongoing case management treatment services for homeless veterans, and their immediate families who would not be able to live independently without the support of case management. HUD's Section 8 vouchers for permanent housing designated only to eligible homeless veterans.

Contact: 901-523-8990

REHOUSING PROGRAMS



PAGE 25



Dorothy Day House of Hospitality

Free

1429 Poplar Ave (901) 726-6760

24/7

Transitional housing and support services

The Father's House

1835 Portland Ave (901) 354-6246

thefathershouseprogram.com

Offers a one-year drug and alcohol free environment that provides transitional housing, spiritual development, and learning opportunities to the poor, the homeless, the addicted, the prisoner and ex-prisoner, and to those trying to escape the frequently horrendous odds of life.

Genesis Homeless Services

Free

300 N Bellevue

(901) 722-8460

M-F 8am-4pm (24hr facility)

http://www.ccwtn.org/programs/genesis-homeless-services/

Rapid Rehousing Program that focuses on providing needs assessments. temporary financial assistance and case management services to homeless individuals with diagnosed mental health and alcohol and drug related issues and homeless veterans that do not qualify for VA assisstance.

Habitat for Humanity of Greater Memphis

7136 Winchester

(901)761-4771

9-5 M-F

Homes for those who meet the need as ascertained by Habitat.

Karat Place

558 Boyd Street

(901) 525-4055

karatplace.org

Residential rehabilitation program for women ex-offenders and their children.

Memphis Union Mission: Intact Family Program

4535 Benjestown Rd (901) 357-9641 Ext 30002

memphisunionmission.org

Program for legally married couples who have their ownvehicle with

insurance.



The Bridge: Memphis' Street Newspaper

info@thememphisbridge.com (901) 800-9245

Monthly paper spotlighting issues of homelessness. Vendors get 20 free papers and can buy more for 25 cents each, selling them for \$1. You keep 100% of the profit. Training sessions every Thurs, 2pm at St. Mary's, across from Morris Park on Poplar. No experience necessary.

Hope Works

1187 East Holmes Rd (901) 272-3700, (901) 396-8800

M-F 8:30-4:30 https://www.whyhopeworks.org/

13 week personal and career development class from M-F. Also provides health and hygeine products every Tues. GED program (must be referred)

Labor Force

5021 Stage Rd, 3834 E Shelby Dr (901) 372-1004

M-F 7am-5pm http://laborforce.com/

Job placement/temp agency

Memphis Goodwill Industries, Inc.

6899 Stage Rd (901) 384-6745 M-F 8am-4:30

www.goodwillmemphis.org

Trains and employs workers at rehabilitation center, located at 3830 Austin Peay Highway, Memphis, TN 38128

Memphis Union Mission: Opportunity Center

600 Poplar Ave (901) 526-8434 memphisunionmission.org

Phyllis Brunson Workforce Investment Network

480 Beale St (901) 636-7971

http://www.workforceinvestmentnetwork.com/job-seeker-services/disability-services

Disability Employment Initiative to increase the employment opportunities and economic self-sufficiency of persons with disabilities

Second Chance, City of Memphis & Shelby County

1362 Mississippi Blvd (901) 222-4550

https://www.mscor.org/class-listing

Office of Reenetry provides service for individuals seeking a second opportunity at gainful employment after felony convictions.

VETERAN' SERVICES



PAGE 17



The Grant and Per Diem (G&PD)

Services: Transitional Home Program provides alternative, timelimited housing (up to 24 months) programs for homeless veterans through partnership with community transitional home agencies. The goal is to help homeless veterans to increase their skill levels and/or income, exhibit greater self-sufficiency and achieve residential stability.

Other services include

- Transitional housing for eligible veterans
- Comprehensive individualized treatment plans
- Case management services
- Dental care and services for eligible veterans upon completion of 60 days in the program

For more specific help: (901) 746-8902

- VA Homeless Program Staff: Ocul Ince, MSSW Ext. 7085
- Homeless Program Liaison: Louisa Beck, MSSW Ext 6216
- Homeless Program Social Worker: Chase Speigel, MSW Ext 5606, India Johnson, MSSW Ext 6215
- Homeless Program Addiction Therapist: Al Kern, MS Ext 6802
- Homeless Program Support: Shelagh Meadows Ext 5661
- Homeless Program Outreach: Pat Hines, MSSW Ext 6711

Other Services in Memphis:

Alpha Omega Veterans Services

1183 Madison Ave (901) 726-6820 M-F 9am-5pm aovs.org Offers various types of transitional housing for homeless veterans. Must be referred by the VA.

CAAP (Cocaine Alcohol Awareness Program) Inc

(901) 346-1140, (901) 360-0442 3375 Wynbrook M-F 8:30-5:00pm caapincorporated.com

Provides transitional support for veterans.

Operation Stand-Down Memphis, Inc.

3290 Getwell Rd (901) 864-9516, (901) 305-6410

M-F 9am-5pm osdtn.org

Referral Agency to VA services and other vetrans service organizations, disability beneits claims, counseling, active duty to vertan transition workshop, career/job counseling



Physical

Memphis Health Center

Immunizations, screenings, family practice, OB-GYN, internal medicine, dental, medical laboratory, pharmacy, and radiology Locations:

- Memphis Health Center, Inc. 360 E.H. Crump Blvd, (901) 261-2000
- Rossville Health Center (urology and podiatry services available) 4940
 Highway 57, Rossville TN, (901) 261-7303
- LeMoyne-Owens College Student Health Services, The Towne Center at 915 E McLemore Ave (901) 435-1460
- Mobile Ministry of Dentistry (901) 337-3285, Drdavida077@aol.com

American Red Cross

1399 Madison Ave (901) 726-1690 M-F 8:30am-5:00pm redcross.

Disaster services

Baptist and Christ Community Operation Outreach

69 N Cleavland St (901) 283-8233

Mobile clinic that provides free primary and accute helathcare, education, guidance by certified nurse practitioner, vision screening and glasses

Memphis Child Advocacy Center

(901) 525-2377 M-F 8:30am-5:00pm

1805 Poplar Ave memphiscac.org

Counseling, medical referal through Lebohneur

Church Health Center

1350 Concourse Ave Ste 142(901) 259-4673

Affordable Facility and resources to improve live physicially and spiritually. Walk-in clinics at 1196 Peabody and 1200 Peabody, \$35, full clinic requires orientation and 8 to 9 month waiting period

Friends for Life Corporation

43 N Cleveland (901) 272-0855 M-Th 8:30-5pm, F 8:30-4pm friendsforlifecorp.org

Provides HIV education, HIV testing, food pantry (for people infected with the virus), transportation to medical appointments, shelter plus apartments and tenant based rental assistance

HEALTHCARE









Lighthouse Mission Ministries at Safe Harbor Memphis

3630 Jackson Ave (901) 382-0966 safeharbormemphis.org/

Tranisitional housing, back-to-work program, and counseling services for those suffering from homelessness and addiction

Teen Challenge

33 North Cleveland St (901) 272-2308

M-F 8am-5pm tcmemphis.com

Long term (12-15 months) rehabilitation [rogram for men with life controlling problems, primarily drug addiction and alcoholism;spritual, social, educational, and occupational development.

Websites:

- Alcoholics Anonymous: www.aa.org
- Narcotics Anonymous: www.na.org
- Drug Addictions-Moving Forward Leaving Your Drug Addictions Behind: www.drug-addiction.com/moving_on.htm
- Getting Help for Alcohol Abuse: www.familyeducation.com/life/ alcohol-abuse/getting-help-alcohol-abuse

Hotlines:

Free

- Substance Abuse and Mental Health Services Administration 1-800-662-4357
- AA Hotline (901) 454-1414 (901) 726-6750
- Cocaine Anonymous 1-800-347-8998
- Marijuana Anonymous 1-800-766-6779
- Holistic Addiction Treatment Center 1-800-559-9503



Substance Abuse

Alcoholics Anonymous- Memphis Office

3540 Summer Ave #104 (901) 454-1414, (901) 726-6750

MWF 8am-4pm, TR 10am-6pm memphis-aa.org

Provides information on alcoholism and AA meetings to those who are ready to acheive and maintain sobreity

Grace House of Memphis

329 N Bellevue blvd (901) 722-8460 M-F 8-2pm

http://www.gracehouseofmemphis.org/

Long-term residential substance abuse treatment for women. Insurance required.

Harbor House

1979 Alcy Road (901) 743-1836

harborhousememphis.org/

Drug and alcohol treatment, Housing/shelter for residential treatment, integrated risk assessment and screening, supportive assistance, appropriate referrral during and after treatment as needed. For men only.

Lighthouse Mission Ministries

4384 Stage Road 4th floor (901) 382-0966 M-Th 8-5, F 8-12 http://www.lhmm.org/ Alcohol and drug abuse counseling services.

Serenity Recovery Centers

1094 Poplar (901) 521-1131 M-F 8am-5pm

http://serenityrecovery.org/

Substance abuse counseling & rehabilitation

Urban Family Ministries CDC

2174 Lamar (901) 552-3754 M-F 9am-5pm

Alcohol and drug recovery and support, outpatient treatment facility, case management, spiritual counseling. HOPWA: Housing referrals and support for persons living with AIDS. Emergency shelter for men, women, and children and referrals for other services through the Shelby County homeless continuum of care.

HEALTHCARE



PAGE 19



MedPlex Clinic

880 Madison (901) 545-7185, (901) 545-7399,

New patients: (901) 545-6969

M-F 8am-4:30pm

Regional One outpatient clinic

Memphis & Shelby County Health Department

6590 Kirby Center Cove (901) 222-9910

M-F 8am-4:30pm, 2nd and 4th Saturdays 8am-12pm

Immunizations, healthcare resources. 7 clinic locations in Shelby County that provide WIC services. Appointments are encouraged, ID is required

Planned Parenthood of Greater Memphis Region

2430 poplar ave 1 (800) 230-7526, (901)725-1717

M-F 9am-6pm www.plannedparenthood.org

Provides high-quality, non-judgmental sexual healthcare, honest and accurate sexuality education and reproductive rights and advocacy for men and women regardless of ability to pay. Birthcontrol, STD testing, and other related services.

Tennessee Justice Center

(615) 255-0331 https://www.tnjustice.org/

Helps individuals and families access healthcare. Healthcare advocacy group.

United Cerebral Palsy of Mid-South/LivItUp, Inc.

3239 Players Club Parkway (901) 761-4277 M-F 8am-4pm

livitupinc.org

Day program, personal assisstance for adults with disabilities. Home or community based services

Websites:

Center for Disease Control and Prevention: cdc.org

Hotlines:

National AIDS Hotline: 1-800-232-4636

HIV/AIDS Care Hotline: (800) 525-AIDS (2437)

Memphis Crisis Center: (901) 274-7477

Shelby County Health Department: (901) 222-9000



HEALTHCARE



Mental

Alliance Healthcare Services

For crisis services: 951 Court Ave (see website for more locations) Crisis

Line: (901) 577-9400, Main Line: (901) 369-1400 M-F 8:30am-5:00pm http://www.alliance-hs.org/

Non-profit behavioral healthcare provider. Accept Medicare and Tenncare. If uninsured you need: proof of income, proof of residency, proof of citizenship.

Case Management Inc

14 N Bellevue (med Clinic) (901) 821-5600 M-F 8am-5pm 24/7 crisis response, referral services (TennCare and long-term help) addressing immediate needs

National Alliance for Mental Illness

5830 Mt. Moriah Rd Suite #6 (901) 725-0305 M-F 9am-5pm nami--memphis.org Education and advocay for the mentally ill

Behavioral Health Initiatives, Inc.

55 S Barksdale & 1816 Jackson Ave (901) 722-3668 & (901) 722-3558 M-F 8am-4:30pm bhillc.org
Permanent Supportive Housing, 4 bedrrom home for 8 men, 24 hour onsite staff

Comprehensive Counseling Network (CCN)

2150 Whitney Ave (901) 353-5440

Offers mental health couseling & case management services at two loacations in Shelby County. Our services are offered to children, adolescents, adults, and seniors in Memnphis and Shelby County

Frayser Family Counseling Center

2150 Whitney Ave (901) 353-5440

M-Th 8:30-5:00 pm, F 8:30-3pm 8:30-5pm M-Th, 8:30-3pm F Mental health counseling. Accepts Medicare. If uninsured, bring proof of income, proof of citizenship, and proof of residency. You may qualify for a payment plan based on a sliding fee.

HEALTHCARE



PAGE 21



Lowenstein House, Inc

821 S Barksdale St (901) 274-5486 M-F 7:30-4:30 http://www.lowensteinhouse.com/

Health insurance required. Support, assistance, education for individuals diagnosed with mental illnesses to help achieve independence and self-sufficiency through counseling, skills training, job placement, housing, and other support

Helpful Websites:

- National Resources Center on Homelessness and Mental Illness: https://www.samhsa.gov/homelessness-programs-resources
- Coping with Mental Illness: Here is Help www. capemaycountyherald.com/article/6367-coping-mental-illness-helphere
- National Center for Post Traumatic Stress Disorder: www.ptsd. va.gov
- Anxiety Disorders Association of America: www.adaa.org

Hotlines:

- American Psychological Association 1-800-374-2721
- Mental Health America 1-800-969-6642
- National Alliance on Men tal Illness 1-800-969-6642
- National Suicide Prevention Lifeline 1-800-273-8255
- Post Traumatic Stress Disorder Hotline 802-296-6300
- Alliance for the Mentally III (901) 274-7477 (901) 577-9400